

Hospitality resource list

Level 3

Books

Accounting for Hospitality, Tourism and Leisure Published by: Financial Times/Prentice Hall, 1998 ISBN: 978-0582312951	Owen, G
Accounting and Financial Management: Developments in the International Hospitality Industry Published by: Butterworth-Heinemann, 2006 ISBN: 978-0750667296	Harris, P; Mongiello, P
Business Accounting Published by: Financial Times/Prentice Hall, 2008 ISBN: 978-0273712121.	Wood, F; Sangster, A
Careers in Catering Hotel Administration and Management Published by: Kogan Page Ltd, 2000 ISBN: 978-0749431495	Kinross, J; Joseph, R
Cesarani and Kinton's Theory of Catering Published by: Hodder Arnold, 2007 ISBN: 978-0340939260	Cesarani, V; Kinton, R
The Employer's Legal Handbook Published by: NOLO, 2007 ISBN: 978-1413310238	Steingold, F. S
European Gastronomy into the 21st Century Published by: Butterworth-Heinemann, 2001 ISBN: 978-0750652674	Cousins, J
Food and Beverage Management Published by: Longman, 2002 ISBN: 978-0582452718	Cousins, J; Fosket, D; Gillespie, C
Hospitality Management & Organisational Behaviour Published by: Longman, 2001 ISBN: 978-0582432253	Mullins, L. J
Human Resource Management in the Hospitality Industry Published by: Butterworth-Heinemann, 2005 ISBN: 978-0750666367	Boella, M.; Goss-Turner, S
Introduction to Hospitality Published by: Cengage Learning EMEA, 2002 ISBN: 978-0826460776	Jones, P
Introduction to the Hospitality industry Published by: John Wiley & Sons, 2005 ISBN: 978-0471274575.	Powers, T; Barrows, C. W

Managing Customer Service
Published by: Gower Publishing, 1998
ISBN: 978-0566080050

Hayes, J; Dredge, F

Monitoring Measuring and Managing Customer Service
Published by: Jossey Bass, 2000
ISBN: 978-0787951399

Goodman, G. S

Professional Chef Level 1
Published by: Thomson, 2007
ISBN: 978-1844805303

Rippington, N

Professional Chef Level 2
Published by: Cengage Learning EMEA, 2007
ISBN: 978-1844807062

Hunter, G; Tinton, T; Carey, P
Walpole, S

Supervision and Leadership in Tourism and Hospitality
Published by: Thomson Learning, 2000
ISBN: 978-0304706860

van der Wagen, L; Davies, C

Understanding the Hospitality Consumer
Published by: Butterworth-Heinemann, 2002
ISBN: 978-0750652490

Williams, A

Journals and Magazines

- En Passant
- Hospitality
- Restaurant
- The Caterer

Websites

- Aclearn.net
- BBC Food
- British Hospitality Association
- Caterer website
- Caterer.com
- Caterersearch
- Hospitality Industry
- Hospitality Net
- Hotel Resource for Hospitality Professionals
- Human Relief Foundation
- Institute of Customer Service
- Institute of Hospitality
- National Restaurant Association
- People 1st
- Restaurant Report
- Restaurants and Institutions Magazine
- Start up awards

- www.aclearn.net/
- www.bbc.co.uk/food
- www.bha.org.uk
- www.caterersearch.com
- www.caterer.com
- www.caterersearch.com
- www.hospitality-industry.com
- www.hospitalitynet.org
- www.hotelresource.com
- www.hrf.org.uk
- www.instituteofcustomerservice.com
- www.instituteofhospitality.org.uk
- www.restaurant.org
- www.people1st.co.uk
- www.restaurantreport.com
- www.rimag.com
- www.startupawards.com